

Salesforce Developer

PURPOSE OF THE POSITION

As a member of our Systems and Decisions Support Team (SDS) you will be in charge of improving the system to our key workflows, as well as helping our marketing team to make best use of the Salesforce platform. A key project is you will be developing a monitoring and evaluation database for our program delivery team to measure effectiveness and inform strategic decisions.

KEY DUTIES

You will work closely with the in-house team to:

- Establish a robust development and release lifecycle, for ongoing development deliverables;
- Create solutions that are aligned with business objectives for future releases;
- Resolve incoming support issues and “hot fixes” which are assigned to them, working together with the support; of the Hive team to find the right solutions
- Keep the system up to speed with new Salesforce features and developments;
- Recommend and implement improvements that enable enhanced service delivery, improved quality, efficiency, system integrity, and great customer/user satisfaction;
- Continue to up-skill knowledge of the Salesforce platform, and invest in learning internal business process and practices to see how the solution might evolve to suit the organisation.

QUALIFICATIONS & EXPERIENCE

- Experience in Salesforce development within an enterprise environment;
- Knowledge and hands-on experience in Lightning, Force.com Apex, SOQL and Visual-Force development and support;
- Demonstrated ability to design and optimise Salesforce Service and Sales Cloud solutions and related applications;
- Experience in using integration tools such as Dell Boomi will be highly regarded.

DESIRABLE

- Platform Developer II accreditation
- Experience with app development and Heroku

SKILLS

- Ability to execute initiatives within demanding timeframes, plan and organize workload, set priorities and meet performance targets;
- Willingness and capacity to understand business requirements and translate them into technical specifications
- Able to work as part of a small team and engage with wider user base

CHILDFUND AUSTRALIA's CORE COMPETENCIES

Commitment to ChildFund Australia's Values, Vision, and Mission; Teamwork; Effective Communication; Accountability and Integrity; Adaptability and Flexibility.

Department: Systems and Decision Support, Operations

Location: ChildFund Australia, Sydney Office Level 8, 162 Goulburn Street, Surry Hills NSW 2010.

Employment: Full-time, Initial two-year employment agreement, with option to extend upon mutual agreement.

Reports to: Head of Data and Innovation

Other Information: Must have working rights in Australia

Please apply at: <https://www.childfund.org.au/work-with-us/>





ORGANISATIONAL CONTEXT

ChildFund Australia is an independent and non-religious international development organisation that works to reduce poverty for children in developing communities. We work in partnership with children and their communities to create lasting change by supporting long-term community development, responding to humanitarian emergencies and promoting children's rights.

ChildFund Australia implements programs with a range of local partners in **Cambodia, Laos, Myanmar, Papua New Guinea, Timor-Leste, Vietnam, and other Pacific nations**, and manages projects delivered by partner organisations throughout Asia, Africa and the Americas. Our work is funded through child and community sponsorship, government grants as well as donations from individuals, trusts and foundations, and corporate organisations.

ChildFund Australia is a member of the **ChildFund Alliance** – a global network of 11 organisations which assists more than 9 million children and families in over 50 countries. ChildFund Australia is a registered charity, a member of the Australian Council for International Development, and fully accredited by the Department of Foreign Affairs and Trade which manages the Australian Government's overseas aid program.

HOW WE VALUE YOUR CONTRIBUTION

Remuneration Package

We aim to provide an overall remuneration package that is attractive and fair. Our remuneration framework ensures that we align to employment conditions and laws, and we benchmark against the local market to ensure we offer competitive employment conditions that are appropriate to our sector.

Leave

You will have access to 20 days of paid annual leave (pro-rated for part-time employees). You are also entitled to personal/carer's leave, paid parental leave, long service leave, bereavement leave, so long you are eligible.

Flexible Working Arrangement

You will have access to flexible working arrangements. We encourage a culture of flexibility, enabling conversation between yourself and your manager about maintaining work-life balance.

Salary Packaging

You will be eligible to salary packaging. As a Non-Governmental Organisation, our staff are eligible for salary sacrificing. The Australian Taxation Office (ATO) allows us to reimburse you for your personal expenses without having to pay any income or fringe benefits tax that would normally be payable. These tax concessions are in additions to the income tax Free Threshold.

Employee Assistance Program

You and your family will have access to free external, professional and confidential counselling assistance if you need help with personal, family or employment related matters.

Learning and Development

Our approach to learning and development will enable you to have the information, skills, and knowledge needed to do your job. We build the capacity of our people and support you with on-the-job experience, coaching and formal training.

OUR VISION: A global community, free from poverty, where children are protected and have the opportunity to reach their full potential.

OUR MISSION: We work in partnership with children and their communities to create lasting and meaningful change by supporting long-term community development and promoting children's rights.

At ChildFund Australia you will be contributing to every child being able to say "I am safe. I am educated. I am heard. I can make a difference. I have a future."