

# Salesforce and Integration Engineer

## PURPOSE OF THE POSITION

As the Salesforce and Integration Engineer you will be an essential part of our Salesforce team. You will improve the system to our key workflows, as well as helping make best use of the Salesforce platform. A key project will be developing a monitoring and evaluation database for our program delivery team so that we can measure our effectiveness and deliver to our goals.

### KEY DUTIES

Work closely with the in-house team to:

- Create solutions that are aligned with business objectives for future releases;
- Keep the system up to speed with new Salesforce features and developments;
- Recommend and implement improvements that enable enhanced service delivery, improved quality, efficiency, system integrity, and great customer/user satisfaction;
- Continue to up-skill knowledge of the Salesforce platform, and invest in learning internal business process and practices to see how the solution might evolve to suit the organisation;
- Maintain and develop the integration of SFDC with our SQL Server data warehouse;
- Optimise the data warehouse for analysis and reporting;
- Integrate or data warehouse with other data sources for analysis.

### QUALIFICATIONS & EXPERIENCE

- Experience in Salesforce development within an enterprise environment;
- Knowledge and hands-on experience in Lightning, Force.com Apex, SOQL and Visual-Force development and support;
- Demonstrated ability to design and optimise Salesforce Service and Sales Cloud solutions and related applications;
- Experience in data integration, particularly using SSIS and/or Dell Boomi;
- Experience in SQL Server development;
- Tertiary qualification in a relevant discipline.

### DESIRABLE

- Platform Developer II accreditation

### SKILLS

Ability to execute initiatives within demanding timeframes, plan and organize workload, set priorities and meet performance targets;

Willingness and capacity to understand business requirements and translate them into technical specifications

Able to work as part of a small team and engage with wider user base

### CHILDFUND AUSTRALIA'S CORE COMPETENCIES

Commitment to ChildFund Australia's values, vision, and mission; Teamwork; Effective communication; Accountability and integrity; Adaptability and flexibility.

**Department:** Systems and Decision Support, Operations

**Location:** ChildFund Australia, Sydney Office Level 8, 162 Goulburn Street, Surry Hills.

**Employment:** Full-time, two-year fixed term contract

**Reports to:** Head of Data and Innovation

**Other Information:** Must have working rights in Australia





## ORGANISATIONAL CONTEXT

**ChildFund Australia** is an independent and non-religious international development organisation that works to reduce poverty for children in developing communities. We work in partnership with children and their communities to create lasting change by supporting long-term community development, responding to humanitarian emergencies and promoting children’s rights. We want every child to be able to say: **“I am safe. I am educated. I am heard. I can make a difference. I have a future.”**

ChildFund Australia implements programs with a range of local partners in **Cambodia, Laos, Myanmar, Papua New Guinea, Timor-Leste, Vietnam, and other Pacific nations**, and manages projects delivered by partner organisations throughout Asia, Africa and the Americas. Our work is funded through child and community sponsorship, government grants as well as donations from individuals, trusts and foundations, and corporate organisations.

ChildFund Australia is a member of the **ChildFund Alliance** – a global network of 11 organisations which assists more than 9 million children and families in over 50 countries. ChildFund Australia is a registered charity, a member of the Australian Council for International Development, and fully accredited by the Department of Foreign Affairs and Trade which manages the Australian Government’s overseas aid program.

## HOW WE VALUE YOUR CONTRIBUTION

### Remuneration Package

We aim to provide an overall remuneration package that is attractive and fair. Our remuneration framework ensures that we align to employment conditions and laws, and we benchmark against the local market to ensure we offer competitive employment condition that are appropriate to our sector.

### Leave

You will have access to 20 days of paid annual leave (pro-rated for part-time employees). You will also receive paid leave between Christmas and New Year. You are also entitled to personal/carer’s leave, paid parental leave, long service leave, bereavement leave, so long you are eligible.

### Flexible Working Arrangement

You will have access to flexible working arrangements. We encourage a culture of flexibility, enabling conversation between yourself and your manager about maintaining work-life balance.

### Salary Packaging

As a Non-Governmental Organisation, our staff are eligible for salary sacrificing. The Australian Taxation Office (ATO) allows us to reimburse you for your personal expenses without having to pay any income or fringe benefits tax that would normally be payable. These tax concessions are in additions to the income tax Free Threshold.

### Employee Assistance Program

You and your family will have access to free external, professional and confidential counselling assistance if you need help with personal, family or employment related matters.

### Learning and Development

Our approach to learning and development will enable you to have the information, skills, and knowledge needed to do your job. We build the capacity of our people and support you with on-the-job experience, coaching and formal training.

**OUR VISION:** A global community, free from poverty, where children are protected and have the opportunity to reach their full potential.

**OUR MISSION:** We work in partnership with children and their communities to create lasting and meaningful change by supporting long-term community development and promoting children’s rights.

At ChildFund Australia we offer you a role that is rewarding, working for an organisation that helps children in need.